BRABUS Right of Withdrawal

Right of Withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason.

The withdrawal period shall expire after fourteen days from the day

1. on which you, or a third party other than the carrier and indicated by you, acquire(s) physical possession of the goods, where you have ordered one or more goods in a single order and these are delivered together.

2. on which you, or a third party other than the carrier and indicated by you, acquire(s) physical possession of the last item, where you have ordered multiple goods in a single order which are delivered separately.

3. on which you, or a third party other than the carrier and indicated by you, acquire(s) physical possession of the last consignment or part, where the delivery of a single item is made in several consignments or parts.

To exercise the right of withdrawal, you must inform us

BRABUS GmbH
Brabus-Allee 1, 46240 Bottrop, Germany
Telephone: +49 2041/777-0
E-Mail: reklamation@brabus.com

of your decision to withdraw from this contract by means of an unequivocal statement (e.g. a letter sent by post or an e-mail). You may use the attached model withdrawal form for this purpose, although it is not obligatory.
You may also exercise your right of withdrawal online at https://www.brabus.com/en-int/revocation-and-claim.html. If you use this online function, we will promptly send you an acknowledgement of receipt on a durable medium (e.g. by e-mail), including the content of your withdrawal declaration and the date and time when it was received.
To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of Withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than fourteen days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us without undue delay and in any event not later than fourteen days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of fourteen days has expired.

You will have to bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

Exceptions to and Early Expiry of the Right of Withdrawal

The right of withdrawal does not exist, or expires prematurely, in respect of the contracts set out in Section 312g(2) of the German Civil Code (Bürgerliches Gesetzbuch – BGB), in particular in the case of

1. goods that are not prefabricated and for the production of which an individual choice of or decision by the consumer is decisive, or which are clearly tailored to the consumer's personal requirements.

2. goods which are not suitable for return for reasons of health protection or hygiene where their seal has been removed after delivery.

3. goods which, after delivery, owing to their nature, become inseparably mixed with other items.

To

BRABUS GmbH
Brabus-Allee 1
46240 Bottrop
Germany
E-mail: reklamation@brabus.com

WITHDRAWAL FORM

I/we (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods (*) / the provision of the following services (*)

_____

_____

Ordered at _____

Received on _____

Your name _____

Your address _____

Signature _____ Date _____

(*) Delete as applicable